

Gradworks Internship Number: 509

Company Name: SaskPower
Location: Regina
Number of openings: 4
Wage: \$3,224 (Monthly)
Resume Deadline: March 11, 2010 by 4:00 PM
Start Date: April 16, 2010
End Date: April 15, 2011

Gradworks Intern Development Program

The Gradworks Intern Development Program is designed to provide recent post-secondary graduates with challenging & career-focused positions within our network of Saskatchewan employers. These full-time internship positions of 12 months in length are intended to allow recent post-secondary graduates the opportunity to gain experience & to develop specific career-related skills. To be eligible for a Gradworks internship you must be a recent college, technical institute or university graduate, have little or no relevant work experience in your field of study & be eligible to work in Canada.

Internship Information – SaskPower Financial Consultant

SaskPower's Service Delivery Renewal Program (SDR) is an initiative that transforms the way SaskPower performs business; it involves investment in process, technology, people and management practices. SDR's mandate is to make significant improvements in SaskPower's ability to deliver effective and efficient service while containing costs within the service business. The Service Business Office includes a new measurement group created as part of the Service Delivery Renewal Program at SaskPower.

The Service Business Office delivers measurement services for use in SaskPower's service business and process management. The measurement framework includes: Benefit Realization Measures; Process and Cost Measures; and an Accountability Structure.

The Financial Consultant will provide support within the Service Business Office, Service Delivery Renewal Program Teams and Customer Services and Transmission & Distribution Business Units at SaskPower. This requires the Financial Consultant to work independently and in a team environment as a contributing member in the achievement of the Service Business Office goals and objectives.

The Financial Consultant in the Service Business Office will have responsibilities in the areas of process/cost measurement, benefit realization and customer satisfaction research.

The Financial Consultant responsibilities under process measurement are to assist with:

- Gathering, analyzing and reporting process measure, cost measure and cycle time data; and
- Gathering, analyzing and reporting utilization rate data.

The Financial Consultant responsibilities under the benefits area are to assist in developing benefit measurement plans associated with all SDR process/technology implementations and continuous improvement projects by:

- Providing support in the development of benefit measurement plans for each of the major Service Delivery Renewal technology and process projects
- Gathering, analyzing and reporting benefit measure baseline data; and
- Gathering, analyzing and updating Benefit Realization report to all identified stakeholders (by quarter).

The Financial Consultant responsibilities related to customer satisfaction research is to assist in preparing data samples for service transaction research to be undertaken by quarter in 2010-11 and preparing additional customer satisfaction research reports beyond the core reporting provided by the research consulting firm.

Qualifications:

University degree in business administration/commerce (Accounting or Finance).

- Excellent analytical, communication and time management skills.
- Demonstrated ability in utilizing a variety of computer applications. Experience in Excel an asset.

Additional Information:

The Gradworks Program supports the values of workplace diversity and employment equity. Applications are encouraged from people of Aboriginal ancestry, persons with disabilities, members of visible minority and women.

How To Apply:

Please apply through the Gradworks website at www.gradworks.ca using your online cover letter & resume, including references. **Your application will not be considered unless you have submitted both a cover letter & resume. The completion date of your post secondary education must be stated in your resume in order to be considered for the position. Please include the month of completion if your education was completed in the current year.**

Contact Information:

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